



iPhone 4

Important Product
Information Guide

This *Important Product Information Guide* contains safety and handling, regulatory, software license, and warranty information for iPhone.

Look for recycling, disposal, and other environmental information in the *iPhone User Guide* at: support.apple.com/manuals/iphone



To avoid injury, read all operating instructions and the following safety information before using iPhone. For detailed operating instructions, read the *iPhone User Guide* on your iPhone by visiting help.apple.com/iphone or using the *iPhone User Guide* bookmark in Safari. For downloadable versions of the latest *iPhone User Guide* and this *Important Product Information Guide*, visit: support.apple.com/manuals/iphone

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPhone or other property.

Carrying and Handling iPhone iPhone contains sensitive components. Do not drop, disassemble, microwave, burn, paint, or insert foreign objects into iPhone. Do not use iPhone if it has been damaged—for example, if iPhone is cracked, punctured, or damaged by water.

The front and back covers of iPhone are made of glass. This glass could break if iPhone is dropped on a hard surface, is subjected to a substantial impact, or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPhone until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, use a case, sold separately.

Keeping the Outside of iPhone Clean Clean iPhone immediately if it comes into contact with any contaminants that may cause stains—for example, ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPhone, unplug all cables and turn off iPhone (press and hold the On/Off button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPhone. The front glass surface has an oleophobic coating. To remove fingerprints, simply wipe these surfaces with a soft, lint-free cloth. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

Avoiding Water and Wet Locations Do not expose iPhone to water or rain, or handle iPhone near wet locations—for example, near washbasins or toilets. Take care not to spill any food or liquid on iPhone. In case iPhone gets wet, unplug all cables, turn off iPhone before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPhone with an external heat source, such as a microwave oven or hair dryer. Damage to iPhone caused by contact with liquid is not covered under the warranty.

Repairing or Modifying iPhone Never attempt to repair or modify iPhone yourself. iPhone does not contain any user-serviceable parts, except (where applicable) for the SIM card and SIM tray. Disassembling iPhone, including the removal of external screws and back cover, may cause damage that is not covered under the warranty. If iPhone has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. Service should only be provided by Apple or an Apple Authorized Service Provider. If you have questions, contact Apple or an Apple Authorized Service Provider. For service information, go to: www.apple.com/support/iphone/service/faq

Battery Replacement Do not attempt to replace the rechargeable battery in iPhone yourself. The battery should be replaced only by Apple or an Apple Authorized Service Provider. For more information about battery replacement service, go to: www.apple.com/batteries/replacements.html

Charging iPhone To charge iPhone, use only the Apple Dock Connector to USB Cable with the following: (i) an Apple USB Power Adapter, (ii) another Apple-branded product or accessory designed to work with iPhone, (iii) a third-party accessory certified to use the Apple "Works with iPhone" or "Made for iPhone" logo, (iv) a high-power USB port on another device that is compliant with the USB 2.0 or 1.1 standard, or (v) a power adapter compliant with one or more of the following standards EN 301489-34, IEC 62684, YD/T 1591-2009, CNS 15285, ITU L.1000, or another applicable mobile phone power adapter interoperability standard. An iPhone Micro USB Adapter (available separately in some areas) or other adapter may be needed to connect iPhone to some compatible power adapters.

Note: Only micro USB power adapters in certain regions that comply with applicable mobile phone power adapter interoperability standards are compatible. Please contact the power adapter manufacturer to find out if your micro USB power adapter complies with these standards.

Read all safety instructions for any products and accessories before using with iPhone. Apple is not responsible for the operation of, or any damage caused by, third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPhone, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Avoiding Hearing Damage Permanent hearing loss may occur if the receiver, earbuds, headphones, speakerphone, or earpiece are used at high volume. Use only compatible receivers, earbuds, headphones, speakerphones, or earpieces with your device. Turn on the audio and check the volume before inserting anything in your ear. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, speakerphone, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPhone, see the *iPhone User Guide*.

Emergency Calls You should not rely on wireless devices for essential communications, such as medical emergencies. Use of iPhone to call emergency services may not work in all locations or all operating conditions. Emergency numbers and services vary by region, and sometimes an emergency call cannot be placed due to network availability or environmental interference. Some cellular networks may not accept an emergency call from iPhone if iPhone is not activated, if iPhone is not compatible with or configured to operate on a particular cellular network, or (when applicable) if iPhone does not have a SIM or if the SIM is PIN-locked.

Driving and Riding Safely Use of iPhone while driving a vehicle or riding a bicycle may be distracting. If you find using iPhone disruptive or distracting while driving or riding, pull off the road and park before making or answering a call. Use of iPhone alone or with headphones (even if used only in one ear) while driving or riding is not recommended and is illegal in some areas. Consider using a compatible hands-free device with iPhone. Use of a hands-free device may be required in some areas. Check and obey the laws and regulations regarding the use of mobile devices like iPhone in the areas where you drive or ride.

Navigating Safely Do not rely on iPhone applications that provide maps, digital compass headings, orientation information, traffic information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, traffic conditions or direction. These applications should only be used for basic navigation assistance.

Maps, directions, and location-based applications depend on data services. These data services are subject to change and may not be available in all areas, resulting in maps, digital compass headings, directions, traffic conditions or location-based information that may be unavailable, inaccurate, or incomplete.

iPhone contains an internal digital compass located in the upper-right corner of iPhone. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference, including interference caused by the close proximity of the magnets

contained in the iPhone earbuds. Never rely solely on the digital compass for determining direction. Compare the information provided on iPhone to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. Always comply with posted signs and the laws and regulations in the areas where you are using iPhone.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPhone or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPhone. Discontinue use of iPhone and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPhone further away from your eyes, use iPhone in a well-lit room, and take frequent breaks.

Choking Hazards iPhone and its accessories may contain small parts, which may present a choking hazard to small children. Keep such parts away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPhone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Potentially Explosive Atmospheres Turn off iPhone when in any area with a potentially explosive atmosphere. Do not charge iPhone, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors, Ports, and Buttons Never force a connector into a port or apply excessive pressure to a button, because this may cause damage that is not covered under the warranty. If the connector and port don't join with reasonable ease, they probably don't match. Check for obstructions and make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Accessories and Wireless Performance Not all iPod accessories are fully compatible with iPhone. Turning on Airplane Mode on iPhone may eliminate audio interference between iPhone and an accessory. While

Airplane mode is on, you cannot make or receive calls or use features that require wireless communication. Under some conditions, certain accessories may affect iPhone wireless performance. Reorienting or relocating iPhone and the connected accessory may improve wireless performance.

Keeping iPhone Within Acceptable Temperatures iPhone is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPhone to temporarily stop working properly. Leaving iPhone in a parked vehicle or in direct sunlight can cause iPhone to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPhone as condensation may form on or within iPhone.

When you're using iPhone or charging the battery, it is normal for iPhone to get warm. The exterior of iPhone functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Exposure to Radio Frequency Energy iPhone transmits and receives radio frequency (RF) energy through its antennas. The iPhone cellular antenna is located at the bottom edge of iPhone, to the left of the Home button. The Wi-Fi and Bluetooth® antenna is located at the top edge of iPhone, to the right of the headset jack.

iPhone is designed, tested, and manufactured to comply with the limits for exposure to RF energy set by international regulatory agencies, including the FCC of the United States, IC of Canada, MIC of Japan, and the Counsel of the European Union, among others.

"Specific Absorption Rate," or SAR, refers to the rate at which the body absorbs RF energy. The SAR limits for mobile phones are 1.6 watts per kilogram (W/kg) for the FCC and IC, and 2.0 W/kg for the Council of the European Union.

iPhone has been tested,¹ and meets the FCC, IC, and European Union RF exposure guidelines for cellular, Wi-Fi, and Bluetooth operation.

During SAR testing, iPhone is held in standard operating positions (i.e., at the head and on the body) and its radios are set to transmit at the highest power level. iPhone's maximum SAR levels on each frequency of operation are provided in a chart at the end of this section.

The SAR levels experienced during normal use may be lower than the maximum SAR levels. In normal use, iPhone automatically adjusts radio transmission power to the lowest level necessary to communicate with the wireless network.

When carrying iPhone, keep it 1.5 cm (5/8 inch) or more away from your body to ensure exposure levels remain at or below the maximum levels. Avoid cases with metal parts.

¹ The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003, and Canada RSS 102, Issue 4, March 2010. iPhone adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC].

Exposure to RF energy is related to time and distance. If you are concerned about RF exposure, decrease your total talk time on iPhone and increase your distance to iPhone by using one of the many hands-free options available, including the built-in speakerphone, the supplied headphones with built-in mic, or other third-party accessories.

For more information about RF energy exposure, see the FCC's Radio Frequency Safety page at: www.fcc.gov/oet/rfsafety

For information about the scientific research related to RF energy exposure, see the World Health Organization's EMF Research Database at: www.who.int/peh-emf/research/database

GSM Model			
Frequency Band ²	Body ³	Head	FCC & IC 1g SAR Limit (W/kg)
GSM 850	1.11	1.00	1.6
GSM 1900	0.43	1.17	1.6
UMTS II 1900	0.43	1.17	1.6
UMTS V 850	1.11	1.00	1.6
2.4 GHz Wi-Fi	0.07	0.88	1.6

Frequency Band ²	Body ³	Head	EU 10g SAR Limit (W/kg)
EGSM 900	0.74	0.66	2.0
GSM 1800	0.28	0.59	2.0
UMTS I 2100	0.36	0.93	2.0
UMTS VIII 900	0.74	0.66	2.0
2.4 GHz Wi-Fi	0.05	0.36	2.0

CDMA Model			
Frequency Band ²	Body ³	Head	FCC 1g SAR Limit (W/kg)
800 MHz Band Class 0	0.87	1.06	1.6
1900 MHz Band Class 1	0.45	1.18	1.6
2.4 GHz Wi-Fi	0.15	0.54	1.6

² Your iPhone may be configured to support one or more of the listed frequency bands, depending on carrier technology and network availability. The frequency band used by iPhone varies depending on wireless service provider, wireless technology, and region.

³ iPhone positioned 10 mm (13/32 inch) away from the body.

Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPhone is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in iPhone may cause interference in other electronic equipment. Therefore, please take the following precautions:

Aircraft Use of iPhone may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPhone wireless transmitters, see the *iPhone User Guide*.

Vehicles Radio frequency emissions from iPhone may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep iPhone more than 15 cm (6 inches) from the pacemaker when the phone is turned on
- Should not carry iPhone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference

If you have any reason to suspect that interference is taking place, turn iPhone off immediately.

Hearing Aid Compatibility (HAC) iPhone has been tested and rated under the American National Standard Institute (ANSI) C63.19-2007 hearing aid compatibility standard. The ANSI standard measures radio frequency interference for acoustic coupling ("M" rating) and inductive coupling with hearing aids operating in telecoil mode ("T" rating). Phones must be rated M3 or greater and T3 or greater to be hearing aid compatible under FCC rules.

iPhone 4 CDMA model is hearing aid compatible under FCC rules. iPhone 4 GSM model is hearing aid compatible under FCC rules when Hearing Aid Mode is activated. To activate Hearing Aid Mode on iPhone 4, go to Settings > General > Accessibility. Activating Hearing Aid Mode may reduce 2G cellular coverage. For more information, see the "Hearing Aid Compatibility" section of the *iPhone User Guide*. For current iPhone hearing aid compatibility ratings, go to: www.apple.com/support/hac

iPhone may interfere with some hearing aids. If you experience interference, consult the hearing aid manufacturer or your physician for alternatives or remedies.

Compatibility With Other Wireless Technologies This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information

on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

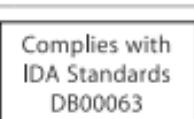
Other Medical Devices If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPhone.

Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPhone off when staff or posted signs instruct you to do so.

Blasting Areas and Posted Facilities To avoid interfering with blasting operations, turn off iPhone when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See iPhone for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

Australia/ New Zealand	 N122 Z844	Russia  ME67
Brazil	  1465-10-1993	Taiwan  CCAI103G0090T9
Canada	IC ID: 579C-E2380A IC ID: 579C-E2380B	
E.U.	 0682	
Japan	 AD 10-0008 202 202XY10671311 202MW10671311 202WW10671312 202WW10671311 202GZ10671311	 AD 10-0009 202 202XY10671321 202MW10671321 202WW10671322 202WW10671321 202GZ10671321
South Africa	 TA-2010/956 TA-2010/957 Approved	Costa Rica  00065-2010
Mexico	 Cofetel: RTIAPA 108-0752-A2	Singapore  Complies with IDA Standards DB00063
Argentina	CNC: 25-8540, 25-8541, 25-8542	

South Korea



APA-A1332 (B)

Philippines



NTC
Type Approval No:
ESD-GEC-1000395

Indonesia

16GB: 16614/POSTEL/2010
32GB: 16234/POSTEL/2010
PLG. ID: 2597

Thailand

CLASS B
NTC ID. B38504-10-0242

United Arab
Emirates

TRA ID: 0016472/08
TA: ER0039287/10

U.S.



FCC ID: BCG-E2380A FCC ID: BCG-E2422A
FCC ID: BCG-E2380B FCC ID: BCG-E2422B

Important: Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Compliance Statement (GSM Model)

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

European Union Regulatory Conformance (GSM Model)

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This equipment meets the following conformance standards:

EN 300 328, EN 301 489-17, EN 301 511, EN 301 908, EN 50385

This wireless device complies with the R&TTE Directive.

EU Declaration of Conformity (GSM Model)

Български Apple Inc. декларира, че това устройство с клетъчен, Wi-Fi и Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC. **Česky** Společnost Apple Inc. tímto prohlašuje, že toto mobilní zařízení s technologií Wi-Fi a Bluetooth vyhovuje základním požadavkům a dalším příslušným ustanovením směrnice 1999/5/ES.

Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr cellular, Wi-Fi og Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Deutsch Hiermit erklärt Apple Inc., dass sich Mobiltelefon, Wi-Fi und Bluetooth in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befinden.

Eesti Käesolevaga kinnitab Apple Inc., et see mobiil-, Wi-Fi- ja Bluetooth-seade vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

English Hereby, Apple Inc. declares that this cellular, Wi-Fi, and Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Español Por medio de la presente Apple Inc. declara que este dispositivo celular, Wi-Fi y Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνικά Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή κινητού, Wi-Fi και Bluetooth συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/EK.

Français Par la présente Apple Inc. déclare que l'appareil cellulaire, Wi-Fi, et Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Íslenska Apple Inc. lýsir því hér með yfir að þetta tæki, sem er farsími, þráðlaus og með blátannartækni (e: cellular, Wi-Fi and Bluetooth,) fullnægir lágmarkskröfum og öðrum viðeigandi ákvæðum Evróputiskipunar 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo dispositivo cellulare, Wi-Fi e Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski Ar šo Apple Inc. deklarē, ka cellular, Wi-Fi un Bluetooth ierīce atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

Lietuvių Šiuo „Apple Inc.” deklaruoja, kad korinio, „Wi-Fi” ir „Bluetooth” ryšio įrenginys atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Magyar Alulírott, Apple Inc. nyilatkozom, hogy a mobil, Wi-Fi és Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Malti Hawnhekk, Apple Inc. tiddikjara li dan l-apparat cellulari, Wi-Fi, u Bluetooth huwa konformi mar-rekwiziti essenziali u dispożizzjonijiet ohra relevanti tad-Direttiva 1999/5/KE.

Nederlands Hierbij verklaart Apple Inc. dat het toestel cellular, Wi-Fi, en Bluetooth in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

Norsk Apple Inc. erklærer herved at dette mobiltelefon-, Wi-Fi- og Bluetooth-apparatet er i samsvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

Polski Niniejszym Apple Inc. oświadczyc, że ten telefon komórkowy, urządzenie Wi-Fi oraz Bluetooth są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português Apple Inc. declara que este dispositivo móvel, Wi-Fi e Bluetooth está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română Prin prezenta, Apple Inc. declară că acest aparat celular, Wi-Fi și Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko Apple Inc. izjavlja, da so celične naprave ter naprave Wi-Fi in Bluetooth skladne z bistvenimi zahtevami in ostalimi ustreznimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlasuje, že toto mobilné, Wi-Fi & Bluetooth zariadenie spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa täten, että tämä matkapuhelin-, Wi-Fi- ja Bluetooth-tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska Härmed intygar Apple Inc. att denna mobiltelefoni-, Wi-Fi-, och Bluetooth-enhet står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at:
www.apple.com/euro/compliance

iPhone can be used in the following countries:

AT	BG	BE	CY	CZ	DK	EE	FI	FR	DE	GR	HU
IE	IT	LV	LT	LU	MT	NL	PL	PT	RO	SK	SL
ES	SE	GB	IS	LI	NO	CH					

European Community Restrictions (GSM Model)

Français Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. www.arcep.fr

Japan Compliance Statement—VCCI Class B Statement (GSM Model)

情報処理装置等電波障害自主規制について

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラス B 情報技術装置です。この装置は家庭環境で使用されることを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取扱をしてください。

iPhone Terms and Conditions

IMPORTANT: BY USING YOUR iPhone, iPad or iPod Touch ("iOS DEVICE"), YOU ARE AGREEING TO BE BOUND BY THE FOLLOWING APPLE AND THIRD PARTY TERMS:

- A. APPLE iOS SOFTWARE LICENSE AGREEMENT
- B. NOTICES FROM APPLE
- C. GOOGLE MAPS TERMS AND CONDITIONS
- D. YOUTUBE TERMS AND CONDITIONS

APPLE INC. iOS SOFTWARE LICENSE AGREEMENT

Single Use License

PLEASE READ THIS SOFTWARE LICENSE AGREEMENT ("LICENSE") CAREFULLY BEFORE USING YOUR iOS DEVICE OR DOWNLOADING THE SOFTWARE UPDATE ACCOMPANYING THIS LICENSE. BY USING YOUR iOS DEVICE OR DOWNLOADING A SOFTWARE UPDATE, AS APPLICABLE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, DO NOT USE THE iOS DEVICE OR DOWNLOAD THE SOFTWARE UPDATE. FOR iOS DEVICE PURCHASERS, IF YOU DO NOT AGREE TO THE TERMS OF THE LICENSE, YOU MAY RETURN THE iOS DEVICE WITHIN THE RETURN PERIOD TO THE APPLE STORE OR AUTHORIZED DISTRIBUTOR WHERE YOU OBTAINED IT FOR A REFUND, SUBJECT TO APPLE'S RETURN POLICY FOUND AT

http://www.apple.com/legal/sales_policies/.

1. General.

(a) The software (including Boot ROM code and other embedded software), documentation, interfaces, content, fonts and any data that came with your iOS Device ("Original iOS Software"), as may be updated or replaced by feature enhancements, software updates or system restore software provided by Apple ("iOS Software Updates"), whether in read only memory, on any other media or in any other form (the Original iOS Software and iOS Software Updates are collectively referred to as the "iOS Software") are licensed, not sold, to you by Apple Inc. ("Apple") for use only under the terms of this License. Apple and its licensors retain ownership of the iOS Software itself and reserve all rights not expressly granted to you.

(b) Apple, at its discretion, may make available future iOS Software Updates for your iOS Device. The iOS Software Updates, if any, may not necessarily include all existing software features or new features that Apple releases for newer or other models of iOS Devices. The terms of this License will govern any iOS Software Updates provided by Apple that replace and/or supplement the Original iOS Software product, unless such iOS Software Update is accompanied by a separate license in which case the terms of that license will govern.

2. Permitted License Uses and Restrictions.

(a) Subject to the terms and conditions of this License, you are granted a limited non-exclusive license to use the iOS Software on a single Apple-branded iOS Device. Except as permitted in Section 2(b) below, and unless as provided in a separate agreement between you and Apple, this License does not allow the iOS Software to exist on more than one Apple-branded iOS Device at a time, and you may not distribute or make the iOS Software available over a network where it could be used by multiple devices at the same time. This License does not grant you any rights to use Apple proprietary interfaces and other intellectual property in the design, development, manufacture, licensing or distribution of third party devices and accessories, or third party software applications, for use with iOS Devices. Some of those rights are available under separate licenses from Apple. For more information on developing third party devices and accessories for iOS Devices, please email madeforipod@apple.com. For more information on developing software applications for iOS Devices, please email devprograms@apple.com.

(b) Subject to the terms and conditions of this License, you are granted a limited non-exclusive license to download iOS Software Updates that may be made available by Apple for your model of the iOS Device to update or restore the software on any such iOS Device that you own or control. This License does not allow you to update or restore any iOS Device that you do not control or own, and you may not distribute or make the iOS Software Updates available over a network where they could be used by multiple devices or multiple computers at the same time. If you download an iOS Software Update to your computer, you may make one copy of the iOS Software Updates stored on your computer in machine-readable form for backup purposes only, provided that the backup copy must include all copyright or other proprietary notices contained on the original.

(c) You may not and you agree not to, or to enable others to, copy (except as expressly permitted by this License), decompile, reverse engineer, disassemble, attempt to derive the source code of, decrypt, modify, or create derivative works of the iOS Software or any services provided by the iOS Software, or any part thereof (except as and only to the extent any foregoing restriction is prohibited by applicable law or to the extent as may be permitted by licensing terms governing use of open-sourced components included with the iOS Software). Any attempt to do so is a violation of the rights of Apple and its licensors of the iOS Software.

(d) By storing content on your iOS Device you are making a digital copy. In some jurisdictions, it is unlawful to make digital copies without prior permission from the rights holder. The iOS Software may be used to reproduce materials so long as such use is limited to reproduction of non-copyrighted materials, materials in which you own the copyright, or materials you are authorized or legally permitted to reproduce.

(e) You agree to use the iOS Software and the Services (as defined in Section 5 below) in compliance with all applicable laws, including local laws of the country or region in which you reside or in which you download or use the iOS Software and Services.

(f) Use of and access to certain features of the iOS Software and certain Services (as defined in Section 5) may require you to apply for a unique user name and password combination, known as an Apple ID. In addition, you acknowledge that many features and Services of the iOS Software transmit data and could impact charges to your data plan, and that you are responsible for any such charges. For more information, please consult the User Guide for your iOS Device.

3. Transfer. You may not rent, lease, lend, sell, redistribute, or sublicense the iOS Software. You may, however, make a one-time permanent transfer of all of your license rights to the iOS Software to another party in connection with the transfer of ownership of your iOS Device, provided that: (a) the transfer must include your iOS Device and all of the iOS Software, including all its component parts, original media, printed materials and this License; (b) you do not retain any copies of the iOS Software, full or partial, including copies stored on a computer or other storage device; and (c) the party receiving the iOS Software reads and agrees to accept the terms and conditions of this License.

4. Consent to Use of Data.

(a) Diagnostic and Usage Data. If you opt in to diagnostic and usage collection, you agree that Apple and its subsidiaries and agents may collect, maintain, process and use diagnostic, technical, usage and related information, including but not limited to information about your iOS Device, computer, system and application software, and peripherals, that is gathered periodically to facilitate the provision of software updates, product support and other services to you (if any) related to the iOS Software, and to verify compliance with the terms of this License. Apple may use this information, as long as it is collected in a form that does not personally identify you, to provide and improve Apple's products and services. If you have opted in and have Location Services turned on, the location of your device may also be sent to help Apple analyze wireless or cellular performance issues (e.g. the strength or weakness of

a cellular signal in a particular location). To enable Apple's partners and third party developers to improve their software, hardware and services designed for use with Apple products, Apple may also provide any such partner or third party developer with a subset of diagnostic information that is relevant to that partner's or developer's software, hardware and/or services, as long as the diagnostic information is in a form that does not personally identify you.

(b) **Location Data**. Apple and its partners and licensees may provide certain services through your iOS Device that rely upon location information. To provide and improve these services, where available, Apple and its partners and licensees may transmit, collect, maintain, process and use your location data, including the real-time geographic location of your iOS Device, road travel speed information, and location search queries. The location data and queries collected by Apple are collected in a form that does not personally identify you and may be used by Apple and its partners and licensees to provide location-based products and services. **By using any location-based services on your iOS Device, you agree and consent to Apple's and its partners' and licensees' transmission, collection, maintenance, processing and use of your location data and queries to provide and improve location-based and road traffic-based products and services.** You may withdraw this consent at any time by going to the Location Services setting on your iOS Device and either turning off the global Location Services setting or turning off the individual location settings of each location-aware item on your iOS Device. Disabling these location features will only impact the location-based functionality of your iOS Device. It will not affect iOS Device features unrelated to location services. When using third party applications or services on the iOS Device that use or provide location data, you are subject to and should review such third party's terms and privacy policy on use of location data by such third party applications or services.

(c) **Siri**. If your iOS Device supports Siri, which includes the dictation feature, these features allow you to make requests, give commands and dictate text to your device using your voice. When you use Siri, the things you say will be recorded and sent to Apple to process your requests. Your device will also send Apple other information, such as your first name and nickname; the names, nicknames, and relationship with you (e.g., "my dad") of your address book contacts; and song names in your collection (collectively, your "User Data"). All of this data is used to help Siri understand you better and recognize what you say. It is not linked to other data that Apple may have from your use of other Apple services. **By using Siri, you agree and consent to Apple's and its subsidiaries' and agents' transmission, collection, maintenance, processing, and use of this information, including your voice input and User Data, to provide and improve Siri and other Apple products and services.** If you have Location Services turned on, the location of your iOS Device at the time you make a request will also be sent to Apple to help Siri improve the accuracy of its response to your location-based requests. You may disable the location-based functionality of Siri by going to the Location Services setting on your iOS Device and turning off the individual location setting for Siri. You can also turn off Siri altogether at any time. To do so, open Settings, tap General, tap Siri, and slide the

Siri switch to "off". You may also restrict the ability to use Siri under the Restrictions Setting.

(d) FaceTime. The FaceTime video calling feature of the iOS Software ("FaceTime") requires Internet access and may not be available in all countries or regions. Your use of FaceTime is subject to your compliance with Section 2(e) above. In order to set up FaceTime, and to initiate and receive FaceTime calls between you and other FaceTime users, certain unique identifiers for your iOS Device and account are needed. These unique identifiers may include your email address(es), the Apple ID information you provide, a hardware identifier for your iOS Device, and your iPhone's telephone number. **By using the iOS Software, you agree that Apple may transmit, collect, maintain, process and use these identifiers for the purpose of providing and improving the FaceTime feature.** You understand that your iPhone's telephone number will be displayed to the other party on the video call (even if you have a blocked number) or your email address will be shown, depending on what setting you choose. If you are using a FaceTime-capable iPad or iPod touch, your email address will be displayed to the other party on the video call. You may turn off the FaceTime feature by going to the FaceTime setting on your iOS Device or by going to the Restrictions setting and enabling the FaceTime restriction.

(e) iMessage. The messaging feature of the iOS Software ("iMessage") may not be available in all countries or regions. Your use of iMessage is subject to your compliance with Section 2(e) above. In order to set up iMessage, and to initiate and receive iMessages between you and other iOS Device users, certain unique identifiers for your iOS Device and account are needed. These unique identifiers may include your email address(es), the Apple ID information you provide, a hardware identifier for your iOS Device, and your iPhone's telephone number. **By using the iOS Software, you agree that Apple may transmit, collect, maintain, process and use these identifiers for the purpose of providing and improving the iMessage service.** The iMessage service requires a Wi-Fi or cellular data connection. To facilitate delivery of your iMessages and to enable you to maintain conversations across your devices, Apple may hold your iMessages in encrypted form for a limited period of time. If your message cannot be sent as an iMessage, your message may be sent as an SMS or MMS message, for which carrier messaging rates may apply. You understand that your iPhone's telephone number will be displayed to the other party (even if you have a blocked number) or your email address will be shown, depending on what setting you choose. If you are using an iMessage-capable iPad or iPod touch your email address will be displayed to the other party. You may turn off the iMessage service by going to the Messages setting on your iOS Device.

(f) Photo Stream. **By using the Photo Stream feature of iCloud, you agree that Apple may store photos taken on your iOS Device or uploaded from your computer for a limited period of time and automatically send the photos to your other Apple iOS Devices or computers that are Photo Stream-enabled.** Please note that a limited number of photos may be stored at any one time, and older photos will be automatically deleted from Photo Stream over time. Any photos you want to keep must be saved to your camera roll, another album or your computer. Photo resolution may vary depending on the device to which

the photos are downloaded. If you do not wish to use Photo Stream, you can turn Photo Stream off on all of your iOS Devices or computers that are Photo Stream-enabled. All use of the Photo Stream feature is subject to the terms and conditions of this agreement and the iCloud Terms and Conditions located at: <http://www.apple.com/legal/icloud/ww/>

(g) Interest-Based Advertising. Apple may provide mobile, interest-based advertising to you. If you do not want to receive relevant ads on your iOS Device, you can opt out by going to this link on your iOS Device: <http://oo.apple.com>. If you opt out, you will continue to receive the same number of mobile ads, but they may be less relevant because they will not be based on your interests. You may still see ads related to the content on a web page or in an application or based on other non-personal information. This opt-out applies only to Apple advertising services and does not affect interest-based advertising from other advertising networks.

(h) Privacy Policy. At all times your information will be treated in accordance with Apple's Privacy Policy, which is incorporated by reference into this License and can be viewed at: www.apple.com/privacy/

5. Services and Third Party Materials.

(a) The iOS Software enables access to Apple's iTunes Store, App Store, Game Center, iCloud and other Apple and third party services and web sites (collectively and individually, "Services"). Such Services may not be available in all languages or in all countries. Use of these Services requires Internet access and use of certain Services may require an Apple ID, may require you to accept additional terms and may be subject to additional fees. By using this software in connection with an Apple ID, iTunes Store account, Game Center account, or iCloud account, you agree to the applicable terms of service for that account, such as the latest iTunes Store Terms and Conditions or Game Center Terms and Conditions, which you may access and review at <http://www.apple.com/legal/itunes/ww/>, or the iCloud Terms and Conditions which can be found at <http://www.apple.com/legal/icloud/ww/>, respectively.

(b) If you sign up for iCloud, certain iCloud features like "Back Up" and "Find My iPhone" may be accessed directly from the iOS Software. You acknowledge and agree that your use of iCloud and these features is subject to the latest terms and conditions of the iCloud service, which you may access and review at: <http://www.apple.com/legal/icloud/ww/>.

(c) You understand that by using any of the Services, you may encounter content that may be deemed offensive, indecent, or objectionable, which content may or may not be identified as having explicit language, and that the results of any search or entering of a particular URL may automatically and unintentionally generate links or references to objectionable material. Nevertheless, you agree to use the Services at your sole risk and that Apple shall have no liability to you for content that may be found to be offensive, indecent, or objectionable.

(d) Certain Services may display, include or make available content, data, information, applications or materials from third parties ("Third Party Materials") or provide links to certain third party web sites. By using the Services, you acknowledge and agree that Apple is not responsible for examining or evaluating the content, accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other

aspect of such Third Party Materials or web sites. Apple, its officers, affiliates and subsidiaries do not warrant or endorse and do not assume and will not have any liability or responsibility to you or any other person for any third-party Services, Third Party Materials or web sites, or for any other materials, products, or services of third parties. Third Party Materials and links to other web sites are provided solely as a convenience to you.

(e) Financial information displayed by any Services is for general informational purposes only and should not be relied upon as investment advice. Before executing any securities transaction based upon information obtained through the Services, you should consult with a financial or securities professional who is legally qualified to give financial or securities advice in your country or region. Location data provided by any Services is for basic navigational purposes only and is not intended to be relied upon in situations where precise location information is needed or where erroneous, inaccurate, time-delayed or incomplete location data may lead to death, personal injury, property or environmental damage. Neither Apple nor any of its content providers guarantees the availability, accuracy, completeness, reliability, or timeliness of stock information, location data or any other data displayed by any Services.

(f) You agree that the Services contain proprietary content, information and material that is owned by Apple and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary content, information or materials other than for permitted use of the Services or in any manner that is inconsistent with the terms of this License or that infringes any intellectual property rights of a third party or Apple. No portion of the Services may be reproduced in any form or by any means. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the Services, in any manner, and you shall not exploit the Services in any unauthorized way whatsoever, including but not limited to, using the Services to transmit any computer viruses, worms, trojan horses or other malware, or by trespass or burdening network capacity. You further agree not to use the Services in any manner to harass, abuse, stalk, threaten, defame or otherwise infringe or violate the rights of any other party, and that Apple is not in any way responsible for any such use by you, nor for any harassing, threatening, defamatory, offensive, infringing or illegal messages or transmissions that you may receive as a result of using any of the Services.

(g) In addition, Services and Third Party Materials that may be accessed from, displayed on or linked to from the iOS Device are not available in all languages or in all countries or regions. Apple makes no representation that such Services and Materials are appropriate or available for use in any particular location. To the extent you choose to use or access such Services and Materials, you do so at your own initiative and are responsible for compliance with any applicable laws, including but not limited to applicable local laws. Apple and its licensors reserve the right to change, suspend, remove, or disable access to any Services at any time without notice. In no event will Apple be liable for the removal of or disabling of access to any such Services. Apple may also impose limits on the use of or access to certain Services, in any case and without notice or liability.

6. Termination. This License is effective until terminated. Your rights under this License will terminate automatically or otherwise cease to be effective without notice from Apple if you fail to comply with any term(s) of this License. Upon the termination of this License, you shall cease all use of the iOS Software. Sections 4, 5, 6, 7, 8, 9, 12 and 13 of this License shall survive any such termination.

7. Disclaimer of Warranties.

7.1 If you are a customer who is a consumer (someone who uses the iOS Software outside of your trade, business or profession), you may have legal rights in your country of residence which would prohibit the following limitations from applying to you, and where prohibited they will not apply to you. To find out more about rights, you should contact a local consumer advice organization.

7.2 YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, USE OF THE iOS SOFTWARE AND SERVICES IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU.

7.3 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE iOS SOFTWARE AND SERVICES PROVIDED BY THE iOS SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND APPLE AND APPLE'S LICENSORS (COLLECTIVELY REFERRED TO AS "APPLE" FOR THE PURPOSES OF SECTIONS 7 AND 8) HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE iOS SOFTWARE AND SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

7.4 APPLE DOES NOT WARRANT AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE iOS SOFTWARE AND SERVICES, THAT THE FUNCTIONS CONTAINED IN OR SERVICES PERFORMED BY THE iOS SOFTWARE WILL MEET YOUR REQUIREMENTS, THAT THE OPERATION OF THE iOS SOFTWARE AND SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, THAT ANY SERVICE WILL CONTINUE TO BE MADE AVAILABLE, THAT DEFECTS IN THE iOS SOFTWARE OR SERVICES WILL BE CORRECTED, OR THAT THE iOS SOFTWARE WILL BE COMPATIBLE OR WORK WITH ANY THIRD PARTY SOFTWARE, APPLICATIONS OR THIRD PARTY SERVICES. INSTALLATION OF THIS SOFTWARE MAY AFFECT THE USABILITY OF THIRD PARTY SOFTWARE, APPLICATIONS OR THIRD PARTY SERVICES.

7.5 YOU FURTHER ACKNOWLEDGE THAT THE iOS SOFTWARE AND SERVICES ARE NOT INTENDED OR SUITABLE FOR USE IN SITUATIONS OR ENVIRONMENTS WHERE THE FAILURE OR TIME DELAYS OF, OR ERRORS OR INACCURACIES IN, THE CONTENT, DATA OR INFORMATION PROVIDED BY THE iOS SOFTWARE OR SERVICES COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL OR ENVIRONMENTAL DAMAGE, INCLUDING WITHOUT LIMITATION THE OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR COMMUNICATION SYSTEMS, AIR TRAFFIC CONTROL, LIFE SUPPORT OR WEAPONS SYSTEMS.

7.6 NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY APPLE OR AN APPLE AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SHOULD THE iOS SOFTWARE OR SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU.

8. Limitation of Liability. TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, IN NO EVENT SHALL APPLE BE LIABLE FOR PERSONAL INJURY, OR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, CORRUPTION OR LOSS OF DATA, FAILURE TO TRANSMIT OR RECEIVE ANY DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE iOS SOFTWARE AND SERVICES OR ANY THIRD PARTY SOFTWARE OR APPLICATIONS IN CONJUNCTION WITH THE iOS SOFTWARE, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF APPLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU. In no event shall Apple's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of two hundred and fifty dollars (U.S.\$250.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose.

9. Digital Certificates. The iOS Software contains functionality that allows it to accept digital certificates either issued from Apple or from third parties. YOU ARE SOLELY RESPONSIBLE FOR DECIDING WHETHER OR NOT TO RELY ON A CERTIFICATE WHETHER ISSUED BY APPLE OR A THIRD PARTY. YOUR USE OF DIGITAL CERTIFICATES IS AT YOUR SOLE RISK. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, APPLE MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, ACCURACY, SECURITY, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO DIGITAL CERTIFICATES.

10. Export Control. You may not use or otherwise export or re-export the iOS Software except as authorized by United States law and the laws of the jurisdiction(s) in which the iOS Software was obtained. In particular, but without limitation, the iOS Software may not be exported or re-exported (a) into any U.S. embargoed countries or (b) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce Denied Person's List or Entity List. By using the iOS Software, you represent and warrant that you are not located in any such country or on any such list. You also agree that you will not use the iOS Software for any purposes prohibited by United States law, including, without limitation, the development, design, manufacture or production of missiles, nuclear, chemical or biological weapons.

11. Government End Users. The iOS Software and related documentation are "Commercial Items", as that term is defined at 48 C.F.R. §2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation", as such terms are used in 48 C.F.R. §12.212 or 48 C.F.R. §227.7202, as applicable. Consistent with 48 C.F.R. §12.212 or 48 C.F.R. §227.7202-1 through 227.7202-4, as applicable, the Commercial Computer Software and Commercial Computer Software Documentation are being licensed to U.S. Government end users (a) only as Commercial Items and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions herein. Unpublished-rights reserved under the copyright laws of the United States.

12. Controlling Law and Severability. This License will be governed by and construed in accordance with the laws of the State of California, excluding its conflict of law principles. This License shall not be governed by the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded. If you are a consumer based in the United Kingdom, this License will be governed by the laws of the jurisdiction of your residence. If for any reason a court of competent jurisdiction finds any provision, or portion thereof, to be unenforceable, the remainder of this License shall continue in full force and effect.

13. Complete Agreement; Governing Language. This License constitutes the entire agreement between you and Apple relating to the iOS Software and supersedes all prior or contemporaneous understandings regarding such subject matter. No amendment to or modification of this License will be binding unless in writing and signed by Apple. Any translation of this License is done for local requirements and in the event of a dispute between the English and any non-English versions, the English version of this License shall govern, to the extent not prohibited by local law in your jurisdiction.

14. Third Party Acknowledgements. Portions of the iOS Software may utilize or include third party software and other copyrighted material. Acknowledgements, licensing terms and disclaimers for such material are contained in the electronic documentation for the iOS Software, and your use of such material is governed by their respective terms. Use of the Google Safe Browsing Service is subject to the Google Terms of Service (http://www.google.com/terms_of_service.html) and to Google's Privacy Policy (<http://www.google.com/privacypolicy.html>).

15. Use of MPEG-4; H.264/AVC Notice.

(a) The iOS Software contains MPEG-4 video encoding and/or decoding functionality. The iOS Software is licensed under the MPEG-4 Visual Patent Portfolio License for the personal and non-commercial use of a consumer for (i) encoding video in compliance with the MPEG-4 Visual Standard ("MPEG-4 Video") and/or (ii) decoding MPEG-4 video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed by MPEG LA to provide MPEG-4 video. No license is granted or shall be implied for any other use. Additional information including that relating to promotional, internal and commercial uses and licensing may be obtained from MPEG LA, LLC. See <http://www.mpeglallc.com>.

(b) The iOS Software contains AVC encoding and/or decoding functionality, commercial use of H.264/AVC requires additional licensing and the following provision applies: THE AVC FUNCTIONALITY IN THE iOS SOFTWARE IS LICENSED HEREIN ONLY FOR THE PERSONAL AND NON-COMMERCIAL USE OF A CONSUMER TO (i) ENCODE VIDEO IN COMPLIANCE WITH THE AVC STANDARD ("AVC VIDEO") AND/OR (ii) DECODE AVC VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL AND NON-COMMERCIAL ACTIVITY AND/OR AVC VIDEO THAT WAS OBTAINED FROM A VIDEO PROVIDER LICENSED TO PROVIDE AVC VIDEO. INFORMATION REGARDING OTHER USES AND LICENSES MAY BE OBTAINED FROM MPEG LA L.L.C. SEE [HTTP://WWW.MPEGLA.COM](http://WWW.MPEGLA.COM).

16. Yahoo Search Service Restrictions. The Yahoo Search Service available through Safari is licensed for use only in the following countries and regions: Argentina, Aruba, Australia, Austria, Barbados, Belgium, Bermuda, Brazil, Bulgaria, Canada, Cayman Islands, Chile, China, Colombia, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, El Salvador, Finland, France, Germany, Greece, Grenada, Guatemala, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Italy, Jamaica, Japan, Latvia, Lithuania, Luxembourg, Malaysia, Malta, Mexico, Netherlands, New Zealand, Nicaragua, Norway, Panama, Peru, Philippines, Poland, Portugal, Puerto Rico, Romania, Singapore, Slovakia, Slovenia, South Korea, Spain, St. Lucia, St. Vincent, Sweden, Switzerland, Taiwan, Thailand, The Bahamas, Trinidad and Tobago, Turkey, UK, Uruguay, US and Venezuela.

17. Microsoft Exchange Notice. The Microsoft Exchange mail setting in the iOS Software is licensed only for over-the-air synchronization of information, such as email, contacts, calendar and tasks, between your iOS and Microsoft Exchange Server or other server software licensed by Microsoft to implement the Microsoft Exchange ActiveSync protocol.

EA0790

Rev. 8/15/11

NOTICES FROM APPLE

If Apple needs to contact you about your product or account, you consent to receive the notices by email. You agree that any such notices that we send you electronically will satisfy any legal communication requirements.

GOOGLE MAPS TERMS AND CONDITIONS

Thank you for trying out the Google Maps for mobile software application! This page contains the terms and conditions (the "Terms and Conditions") for Google Maps for mobile and the enterprise version of Google Maps for mobile. In order to use this software, including any third party software made available to you in conjunction with this software and/or the related service, (collectively referred to below as "Google Maps for mobile") you agree to be bound by these Terms and Conditions, either on behalf of yourself or on behalf of your employer or other entity. If you are agreeing to be bound by these Terms and Conditions on behalf of your employer or other entity, you represent and warrant that you have full legal authority to bind your employer or such entity to these Terms and Conditions. If you don't have the legal authority to bind, please press "No" when asked whether you agree to these Terms and Conditions, and do not proceed with use of this product.

Additional Terms Google Maps for mobile is designed to be used in conjunction with Google's Maps services and other Google services. Accordingly, you agree and acknowledge that your use of Google Maps for mobile is also subject to (a) the specific terms of service for Google Maps (which can be viewed at http://local.google.com/help/terms_local.html) including the content notices applicable thereto (which can be viewed at http://local.google.com/help/legalnotices_local.html), (b) the general Google terms of service (which can be viewed at http://www.google.com/terms_of_service.html) and (c) Google's overall privacy policy (which can be viewed at <http://www.google.com/privacypolicy.html>), as well as specific privacy policies, such as the Google Maps for mobile privacy policy included with this application, such provisions being hereby incorporated into these Terms and Conditions by reference. To the extent that there is any inconsistency or conflict between such additional terms and these Terms and Conditions, the provisions of these Terms and Conditions take precedence.

Network Charges Google does not charge for downloading or using Google Maps for mobile, but depending on your plan and your carrier or provider, your carrier or other provider may charge you for downloading Google Maps for mobile or for use of your mobile phone when you access information or other Google services through Google Maps for mobile.

Non-Commercial Use Only Google Maps for mobile is made available to you for your non-commercial use only. This means that you may use it for your personal use only: you may use it at work or at home, to search for anything you want, subject to the terms set out in these Terms and Conditions. You need to obtain Google's permission first, which you can do by contacting mobile-support@google.com, if you want to sell Google Maps for mobile or any information, services, or software associated with or derived from it, or if you want to modify, copy, license, or create derivative works from Google Maps for mobile.

Unless you have our prior written consent, you agree not to modify, adapt, translate, prepare derivative works from, decompile, reverse engineer, disassemble or otherwise attempt to derive source code from Google Maps for mobile.

Furthermore, you may not use Google Maps for mobile in any manner that could damage, disable, overburden, or impair Google's services (e.g., you may not use the Google Maps for mobile in an automated manner), nor may you use Google Maps for mobile in any manner that could interfere with any other party's use and enjoyment of Google's services.

If you have comments on Google Maps for mobile or ideas on how to improve it, please email mobile-support@google.com. Please note that by doing so, you also grant Google and third parties permission to use and incorporate your ideas or comments into Google Maps for mobile (or third party software) without further notice or compensation.

Intellectual Property As between you and Google, you agree and acknowledge that Google owns all rights, title and interest in and to Google Maps for mobile, including without limitation all associated Intellectual Property Rights. "Intellectual Property Rights" means any and all rights existing from time to time under patent law, copyright law, trade secret law, trademark law, unfair competition law, and any and all other proprietary rights, and any and all applications, renewals,

extensions and restorations thereof, now or hereafter in force and effect worldwide. You agree to not remove, obscure, or alter Google's or any third party's copyright notice, trademarks, or other proprietary rights notices affixed to or contained within or accessed in conjunction with or through the Google Maps for mobile.

Disclaimer of Warranties Google and any third party who makes its software available in conjunction with or through Google Maps for mobile disclaim any responsibility for any harm resulting from your use of Google Maps for mobile and/or any third party software accessed in conjunction with or through Google Maps for mobile.

GOOGLE MAPS FOR MOBILE IS PROVIDED "AS IS," WITH NO WARRANTIES WHATSOEVER. GOOGLE AND SUCH THIRD PARTIES EXPRESSLY DISCLAIM TO THE FULLEST EXTENT PERMITTED BY LAW ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF PROPRIETARY RIGHTS. GOOGLE AND ANY SUCH THIRD PARTIES DISCLAIM ANY WARRANTIES REGARDING THE SECURITY, RELIABILITY, TIMELINESS, AND PERFORMANCE OF GOOGLE MAPS FOR MOBILE AND SUCH THIRD PARTY SOFTWARE.

YOU UNDERSTAND AND AGREE THAT YOU DOWNLOAD AND/OR USE GOOGLE MAPS FOR MOBILE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGES TO YOUR COMPUTER OR MOBILE DEVICE SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OR USE OF GOOGLE MAPS FOR MOBILE. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE AND JURISDICTION TO JURISDICTION.

Limitation of Liability UNDER NO CIRCUMSTANCES SHALL GOOGLE OR ANY THIRD PARTY WHO MAKE THEIR SOFTWARE AVAILABLE IN CONJUNCTION WITH OR THROUGH THE GOOGLE MAPS FOR MOBILE BE LIABLE TO ANY USER ON ACCOUNT OF THAT USER'S USE OR MISUSE OF GOOGLE MAPS FOR MOBILE. SUCH LIMITATION OF LIABILITY SHALL APPLY TO PREVENT RECOVERY OF DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, AND PUNITIVE DAMAGES WHETHER SUCH CLAIM IS BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, (EVEN IF GOOGLE AND/ OR A THIRD PARTY SOFTWARE PROVIDER HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES). SUCH LIMITATION OF LIABILITY SHALL APPLY WHETHER THE DAMAGES ARISE FROM USE OR MISUSE OF AND RELIANCE ON GOOGLE MAPS FOR MOBILE OR ON PRODUCTS OR SERVICES MADE AVAILABLE IN CONJUNCTION WITH OR THROUGH GOOGLE MAPS FOR MOBILE, FROM INABILITY TO USE GOOGLE MAPS FOR MOBILE OR PRODUCTS OR SERVICES MADE AVAILABLE IN CONJUNCTION WITH OR THROUGH THE GOOGLE MAPS FOR MOBILE, OR FROM THE INTERRUPTION, SUSPENSION, OR TERMINATION OF GOOGLE MAPS FOR MOBILE OR PRODUCTS OR SERVICES MADE AVAILABLE IN CONJUNCTION WITH OR THROUGH GOOGLE MAPS FOR MOBILE (INCLUDING SUCH DAMAGES INCURRED BY THIRD PARTIES). SUCH LIMITATION SHALL APPLY NOTWITHSTANDING A FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY AND TO THE FULLEST EXTENT PERMITTED BY LAW. SOME

STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

Miscellaneous Provisions These Terms and Conditions will be governed by and construed in accordance with the laws of the State of California, without giving effect to the conflict of laws provisions of California or your actual state or country of residence. If for any reason a court of competent jurisdiction finds any provision or portion of these Terms and Conditions to be unenforceable, the remainder of these Terms and Conditions will continue in full force and effect.

These Terms and Conditions constitute the entire agreement between you and Google with respect to the subject matter hereof and supersede and replace all prior or contemporaneous understandings or agreements, written or oral, regarding such subject matter. Any waiver of any provision of these Terms and Conditions will be effective only if in writing and signed by Google.

September 2007

YOUTUBE TERMS AND CONDITIONS

<http://www.youtube.com/t/terms>

Apple One (1) Year Limited Warranty—iPhone

For Apple Branded Products Only

HOW CONSUMER LAW RELATES TO THIS WARRANTY THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, APPLE DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

WARRANTY LIMITATIONS THAT MAY AFFECT CONSUMER LAW TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. APPLE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, APPLE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT APPLE'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

WHAT IS COVERED BY THIS WARRANTY? Apple warrants the Apple-branded hardware product and accessories contained in the original packaging ("Apple Product") against defects in materials

and workmanship when used normally in accordance with Apple's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Apple's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

WHAT IS NOT COVERED BY THIS WARRANTY? This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to you but Apple, in so far as permitted by law, provides their products "AS IS". Software distributed by Apple with or without the Apple brand (including, but not limited to system software) is not covered by this warranty. Please refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the Apple Product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the Apple Product's use.

This warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside Apple's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Apple Product, or (i) if any serial number has been removed or defaced from the Apple Product.

IMPORTANT RESTRICTION. Apple may restrict warranty service to the country where Apple or its Authorized Distributors originally sold the Apple Product.

YOUR RESPONSIBILITIES. YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service. Before submitting your Apple Product for warranty service you should maintain a separate backup copy of the contents of its storage media, remove all personal information that you want to protect and disable all security passwords.

DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER

INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE APPLE PRODUCT SERVICED.

Following warranty service your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

Important: Do not open the Apple Product. Opening the Apple Product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this Apple Product.

WHAT WILL APPLE DO IN THE EVENT THE WARRANTY IS BREACHED?

If during the Warranty Period you submit a valid claim to Apple or an AASP, Apple will, at its option, (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Apple Product with a product that is at least functionally equivalent to the Apple Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Apple Product for a refund of your purchase price.

Apple may request that you replace certain user-installable parts or products. A replacement part or product, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

HOW TO OBTAIN WARRANTY SERVICE. Please access and review the online help resources described below before seeking warranty service. If the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or AASP, using the information provided below. An Apple representative or AASP will help determine whether your Apple Product requires service and, if it does, will inform you how Apple will provide it. When contacting Apple via telephone, other charges may apply depending on your location.

Online information with details on obtaining warranty service is provided below.

WARRANTY SERVICE OPTIONS. Apple will provide warranty service through one or more of the following options:

(i) Carry-in service. You may return your Apple Product to an Apple Retail or AASP location offering carry-in service. Service will be performed at the location, or Apple Retail or an AASP may send your Apple Product to an Apple Repair Service ("ARS") location to be serviced. Once you are

notified that service is complete, you will promptly retrieve the Apple Product from the Apple Retail or AASP location, or the Apple Product will be sent directly to your location from the ARS location.

(ii) Mail-in service. If Apple determines that your Apple Product is eligible for mail-in service, Apple will send you prepaid waybills and if applicable, packaging material, so that you may ship your Apple Product to an ARS or AASP location in accordance with Apple's instructions. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all instructions are followed.

(iii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Apple Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Apple requires return of the replaced product or part. Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Apple will offer alternative arrangements for service. Apple will ship a replacement product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product or part as instructed or return a replaced product or part that is ineligible for service, Apple will charge your credit card for the authorized amount.

(b) Service where Apple does not require return of the replaced product or part. Apple will ship you free of charge a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

(c) Apple is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Apple at the telephone number listed below.

Apple reserves the right to change the method by which Apple may provide warranty service to you, and your Apple Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability and response times may vary according to country. You may be responsible for shipping and handling charges if the Apple Product cannot be serviced in the country it is in. If you seek service in a country that is not the original country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

LIMITATION OF LIABILITY, EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR

CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED ON THE APPLE PRODUCT.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENCE ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY APPLE PRODUCT UNDER THIS WARRANTY OR REPLACE THE APPLE PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE APPLE PRODUCT.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

PRIVACY. Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at www.apple.com/legal/warranty/privacy.

GENERAL. No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This warranty is governed by and construed under the laws of the country in which the Apple Product purchase took place. Apple is identified at the end of this document according to the country or region in which the Apple Product purchase took place. Apple or its successor in title is the warrantor under this warranty.

ONLINE INFORMATION. More information of the following is available online:

International Support Information
www.apple.com/support/country

Authorized Distributors
www.apple.com/iphone/countries

Apple Authorized Service Providers
support.apple.com/kb/HT1937

Apple Retail Store
www.apple.com/retail/storelist

Apple Support and Service
support.apple.com/kb/HE57

Apple Complimentary Support
www.apple.com/support/country/index.html?dest=complimentary

Warranty Obligor for Region or Country of Purchase

Region/Country of Purchase	Apple Address
Americas	
Brazil	Apple Computer Brasil Ltda Av. Cidade Jardim 400, 2 Andar, São Paulo, SP Brasil 01454-901
Canada	Apple Canada Inc. 7495 Birchmount Rd; Markham, Ontario, Canada; L3R 5G2 Canada
Mexico	Apple Operations México S.A. de C.V. Prolongación Paseo de la Reforma #600, Suite 132 Colonia Peña Blanca, Santa Fé Delegación Álvaro Obregón México D. F., CP 01210, México
United States and Other Americas Countries	Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA
Europe, Middle East and Africa	
All countries	Apple Sales International Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland
Asia Pacific	
Australia; New Zealand; Fiji, Papua New Guinea; Vanuatu	Apple Pty. Limited. PO Box A2629, Sydney South, NSW 1235, Australia
Hong Kong	Apple Asia Limited 2401 Tower One, Times Square, Causeway Bay, Hong Kong
India	Apple India Private Ltd. 19th Floor, Concorde Tower C, UB City No 24, Vittal Mallya Road, Bangalore 560-001, India
Japan	Apple Japan Inc. 3-20-2 Nishishinjuku, Shinjuku-ku, Tokyo, Japan
Korea	Apple Korea Ltd. 3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea
Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Vietnam	Apple South Asia Pte. Ltd. 7 Ang Mo Kio Street 64 Singapore 569086
People's Republic of China	Apple Computer Trading (Shanghai) Co. Ltd. Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China
Thailand	Apple South Asia (Thailand) Limited 25th Floor, Suite B2, Siam Tower, 989 Rama 1 Road, Pataumwan, Bangkok, 10330

Region/Country of Purchase	Apple Address
Taiwan	Apple Asia LLC 16A, No. 333 Tun Hwa S. Road. Sec. 2, Taipei, Taiwan 106
Other Asian Pacific Countries	Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA

iPhone US Warranty v3.0

© 2011 Apple Inc. All rights reserved.

Apple, the Apple logo, FaceTime, iPhone, iPod, iPod touch, iTunes, Safari, Siri, the Made for iPod logo, and the Works with iPhone logo are trademarks of Apple Inc., registered in the U.S. and other countries. The Made for iPhone logo and iMessage are trademarks of Apple Inc. iTunes Store is a service mark of Apple Inc., registered in the U.S. and other countries. App Store and iCloud are service marks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Apple Inc. is under license.

034-6009-A

Printed in XXXX